

Christmas Day Lunch 2021

What time will lunch be served?

Tables can be booked for 12:30, 13:00, 13:30 or 14:00.

Can we have a drink on arrival in the bar before we sit down at our table / after lunch?

Grantley's Bar will be open from midday and after lunch.

Will lunch be a buffet or plated?

The hotel will offer four courses, in accordance with government guidance on the day, with the preference being a carvery buffet, if permitted. The hotel cannot guarantee whether a buffet will be available until at least 48 hours prior to the day and the hotel reserves the right to make changes according to current government guidance at all times. In the event a buffet is not offered, we would ask for pre-orders from each guest. The hotel team will contact you in advance to complete a pre-order form, if this is the case. The Carvery Buffet will include a selection of soup, hot & cold starters, Chef's Carvery Roast Turkey and Roast Beef with all the trimmings, dessert station and cheese selection.

A member of our party has specific dietary requirements, including vegan, vegetarian and food allergy or food intolerance. Can we still dine with you on Christmas Day?

Yes, we just ask that you advise any allergies or specific dietary requirements at the time of booking. The Hotel are able to accommodate most requirements and requests, with a minimum of 48 hours notice.

What is the cost?

- Adults are £89 p.p. which includes a half bottle of wine per person, available at the table when seated for lunch. A non-alcoholic substitute is available on request (at the time of booking).
- Children, aged 5 – 12 years, will be £45 p.p. Soft drinks are included, offered when seated at the table. The adult lunch buffet will be available to these children.
- Children aged 3-5 will be charged at £20 p.p. A 'children's menu' will be available.
- Children under 3 years are free, however, where a high-chair is required, or a buggy will be in use in the restaurant, this must be reserved or we cannot guarantee this space for you.

Do I need to pay a deposit to book?

Yes, we ask for a 50% deposit to be paid at the time of booking. This is non-refundable. The deposit prices are as follows: £45 per adult, £22.50 per child (5-12 yrs) or £10 per child (3-5 yrs). All deposits are non-refundable.

When is the outstanding balance due?

Our team will contact you to take all outstanding balances by 15 December. All payments are non-refundable. If you book and pay for a member(s) of the party and they cannot attend on the day, this money will be transferred to your bill to be used as credit towards any drinks or extras you order on the day.

What if I need to cancel?

Cancellations as a direct result of Government guidelines (the hotel is closed or not permitted to serve lunch) will be refunded in full. Any cancellation requests must be by email to reception@ommaroohotel.com. Refunds (issued as a hotel credit voucher only) remain at management discretion and are not guaranteed.